



**Is a facility with work space for employees, including “hot seats” on permanent standby, a needed part of your disaster recovery solution?**

- Business continuity for employees
- Rounds out a disaster recovery plan

**Employees:** One of the key components to ensure your business continues to operate in the event of a disaster. Seamless performance and 100% accessibility are critical to some departments within your organization. Where will these personnel go? How easy will it be to transition to a hot site?

**DATACENTER.BZ** provides 24/7/365 access to hot seats at its data center location in Columbus, Ohio. This end-to-end business continuity solution is on permanent standby and can have your business running in a matter of minutes. The same infrastructure that provides non-stop service for data center clients is what powers the hot seat facility, guaranteeing your employees will have the services needed to continue performing.

The hot seat area at DataCenter.bz includes:

- Conference rooms
- Kitchen
- Restroom facilities

Each hot seat includes:

- A private cubicle area
- Desk and chair
- Telephone
- Access to scanner, copy machine, fax, and printer
- Windows PC with 17” monitor that boots Explorer, terminal services, and Firefox
- The optional services of virtual desktops, boots to custom applications and supporting VPN. This allows employees to run programs that aren’t web based, and ensures they have access to the tools they use every day.

In addition to a work group recovery location, the ability of your company to have uninterrupted communication is one of the most important facets of a strong business continuity plan. That’s why DataCenter.bz’s hosted telecommunication service can provide immediate call routing to phones at the hot seat desks. This solution allows simple redirection, or can handle complex IVR trees, queues, priority queues, redirection to cell phones or home phones, announcements and recordings. In essence, it’s a platform for “business as usual.”

Does your company have a solid business continuity / disaster recovery plan that can easily be implemented? Do you know where your critical employees will work in the event of a disaster? How will you guarantee your business can communicate with customers? **Contact DATACENTER.BZ today** to learn more about an environment that guarantees the performance of your business when disaster occurs.