



DataCenter.BZ is seeking to hire additional **Datacenter Operations Assistants**. DataCenter.BZ provides carrier-neutral, ultra-high power density data center and metro area dark fiber solutions from its headquarters and flagship facility in Columbus, Ohio. As part of its high availability solutions offering, DataCenter.BZ meets or exceeds all Tier IV data center standards and is SAS70 Type II certified. No other carrier-neutral data center like DataCenter.BZ exists in Ohio and comparable solutions offered by national providers are priced much more expensively. This reflects the facility's leading investments in efficiency as well as the favorable dynamics enabled by DataCenter.BZ owning all underlying real estate, data center infrastructure and dark fiber assets which, in addition to superior customer pricing, also enables operational flexibility, unparalleled customer service and unmatched data center performance state-wide.

This represents a great opportunity for junior professionals with engineering, telecom, infrastructure or other technical ambitions to join a leading and quickly growing facilities-based provider of critical infrastructure solutions serving enterprise-level clientele—Fortune 1000, government agencies, fast-paced technology businesses, etc. The **Operations Assistants** will work closely with the Director of Operations to ensure continuous operations and the absolute highest level of facilities performance and customer satisfaction. **Operations Assistants** will acquire comprehensive knowledge of data center operations, the highly critical solutions they provide and their overall complex infrastructure. These part-time or full-time **Operations Assistants** positions will be based out of DataCenter.BZ's flagship location in Worthington, Ohio.

#### Primary responsibilities

- Managing inbound customer inquiries and ticketing
- Assistance with data center asset inventory, maintenance and deliveries
- Project management assistance with facility operations and customer installs

#### Preferred background, skills and interests

- Has or is pursuing a degree in an engineering or information technology discipline
- Relevant operations and/or customer service experience a plus
- Interest from part-time/night-time/weekend students is welcomed
- High integrity, team players who enjoy a dynamic, fast-paced environment
- Interest in critical infrastructure, converging technologies, an evolving communications landscape, transforming business models, etc.
- Highly organized and driven
- Articulate, excellent communication skills, very comfortable interfacing with customers and other professionals

#### Process and next steps

Email your interest and resume to [jobs.datacenter.bz@gmail.com](mailto:jobs.datacenter.bz@gmail.com) (please identify the position for which you are applying in the subject line). **Please, no phone calls.**

DataCenter.BZ is an Equal Opportunity Employer promoting a drug-free workplace.

#### **Data Center Features**

- SAS70 Type II certified; meets or exceeds all Tier IV standards
- 62,000 facility with 30,000 square feet raised floor
- Ultra-high power/cooling densities; 500+ watts/SF across entire raised floor
- Same site leveraged by numerous carriers for their own regional base of operations
- 2(N+1) power, cooling and connectivity; all infrastructure concurrently maintainable
- Carrier-neutral facility with region's largest collection of carriers; regional hub for carriers and metro, regional and long haul fiber networks; enterprise colocation
- Physical security accommodates SAS 70 Type-II, HIPAA, PCI and DoD compliance
- 150-seat Hot Site for real-time workforce recovery
- Dark fiber conduits, fibers and laterals throughout Central Ohio

#### **Competitive Benefits**

- Purpose-built facility was designed for telecom use and enterprise colocation; built to Miami Dade County hurricane standards
- Located at the geographic high point of Franklin County; no flood plain rating
- All property, buildings and assets wholly owned by DataCenter.bz
- Lower pricing and better SLAs than any other Tier III/IV data center in Ohio
- \$50 direct carrier cross-connects
- Diverse power feeds from two separate power grids; redundant generators

#### **DataCenter.BZ Non-Stop IP**

- DataCenter.BZ non-stop IP provides internet connectivity utilizing Cisco PfR across 5 carriers; native IPv4 and IPv6 BGP

#### **Cloud, Network, Storage, DR Solutions**

- Virtual datacenters (VMware vCloud)
- Private/public/community/hybrid clouds
- Virtual machines (VMware, Hyper-V, Xen, KVM)
- Virtual SANs, SAN-SAN replication, archival storage, managed back-ups
- Virtual firewalls, IPS, routers, VLANs
- Active/Active deployments, 150-seat Hot Site, tertiary back-ups, hosted PBX

#### **Carrier-Focused Solutions**

- POPs, peering points, dark fiber IRUs, data center white space

